

RING 9 SOFTPHONE

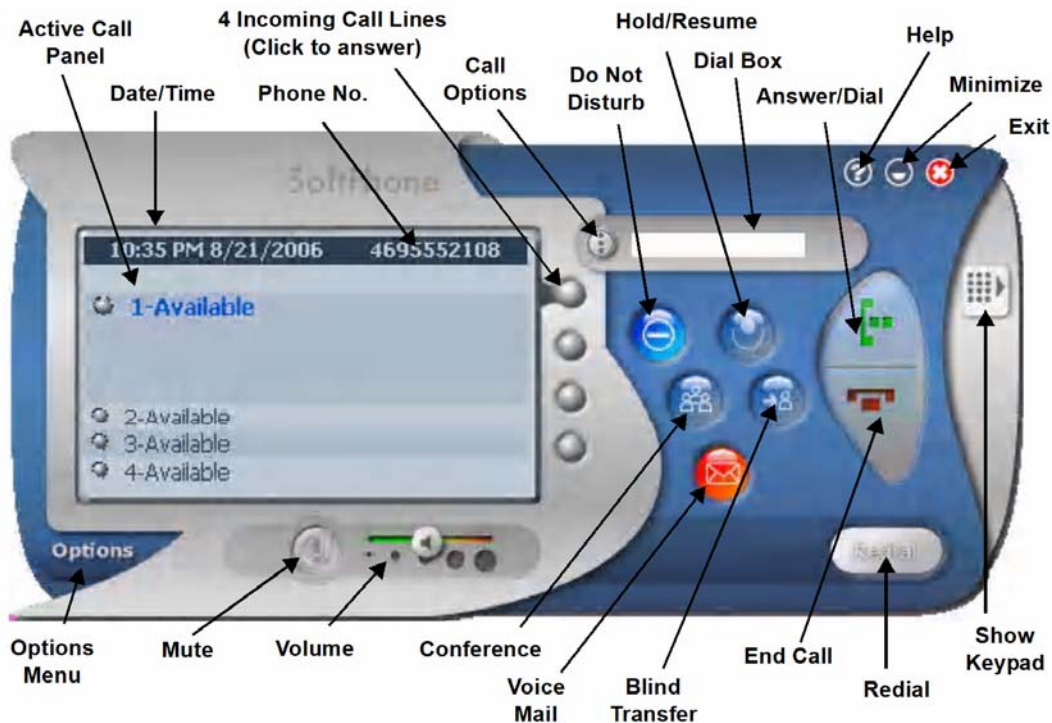
The Ring 9 SoftPhone is a full-featured telephone which provides voice communication over an IP network. It resides on the user's PC or laptop, and can be accessed when a high speed internet connection is available. Whether traveling or to enhance productivity at home, subscribers can use the Ring 9 Soft Phone to effectively take their extensions along with them, making and receiving calls without carrying extra equipment.

The Ring 9 SoftPhone is easy to use. An intuitive user interface offers unique, one click keys for placing and receiving calls and for the most commonly used features, such as voice mail, redial, transfer, and volume control.

The SoftPhone functions much like a traditional analog phone or an IP phone, allowing the customer to place and receive telephone calls. The phone also supports features such as call forwarding, redialing, transferring calls, conference calls, and access to voice mail. The features can be managed directly via softphone or through the Ring 9 web portal.

We recommend that a headset will be used when talking on a SoftPhone. This will allow for privacy and potentially clearer communication.

The Ring 9 SoftPhone has several key components:



Ring 9 Soft Phone features include:

Features	Descriptions
Do Not Disturb	Blocks all incoming calls and sends them to your Do Not Disturb destination (typically your voice mail). You may use the Webportal to change your Do Not Disturb destination.
Mute	On an active call, this button disables outgoing audio. The other party will not be able to hear you.
Immediate Conference Ctrl-C	Pops up a dialog that allows you to enter a number to conference in to the active call. You may select a number from the Call History List button on the pop-up.
Voice Mail	Accesses the Voice Mail menu. This button appears red if there are new messages in your voice mailbox. If you hold the mouse over the Voice Mail button, a tooltip displays the number of new and old (already retrieved) messages. NOTE: If you accidentally press this button and enter the Voice Mail menu, hang up the phone to exit.
Show Keypad	By default, the Dial Pad is hidden. Click on the Show Keypad icon to display the keypad. Click on the numbered buttons or use the number keypad on your keyboard to display the number in the Dial Box.
Volume	Increases or decreases volume for the handset. Also controls the ringer volume (if on-hook).
Options Menu	Allows configuration and update of the SoftPhone.
Minimize	Minimizes the application to the Taskbar. Click on the icon in the Taskbar to display the SoftPhone.
Help	Pops up the online help window.
Exit	Exits the SoftPhone application.

The “Options Menu” provides different functions:

- **Configuration** – allows the user to change the server IP address, set behavior preferences, and configure audio features
- **Initialize Phone** – reinitialize the phone
- **Calls List** - provides a phone book of the following categories of numbers:
 - Contacts** - Allows the user to add a number that will be available when they click on the Redial button or in the Call History list, in Call Options.
 - Placed Calls** – The SoftPhone automatically populates the list with the numbers of all outgoing calls. The user can edit the entries and add a name. The numbers will be available when they click on Redial button or in the Call History, in Call Options.

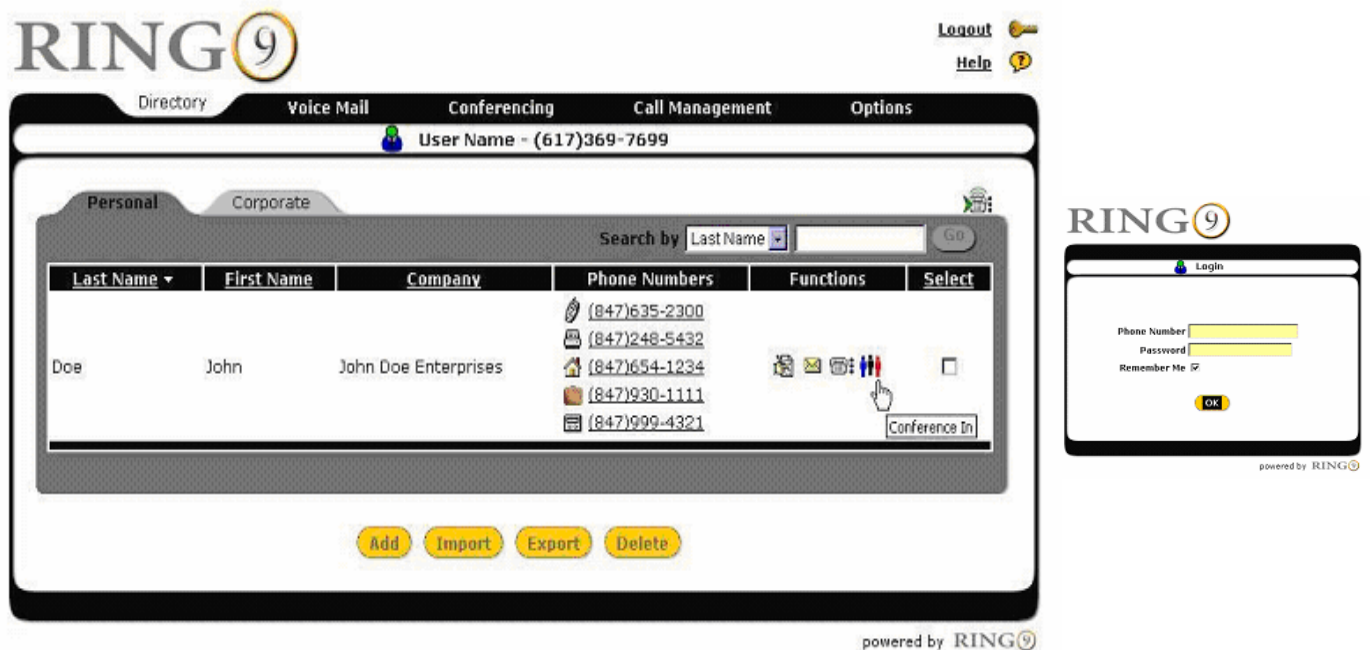
Received Calls – The SoftPhone automatically populates the list with the called ID and number of any incoming calls. The user can edit these entries. The numbers will be available when they click on Redial button or in the Call History, in Call Options.

Call Reminder – Allows the customer to enter reminders with a name, phone number, and number of minutes in the future when a prompt will pop-up and remind the user to make the phone call.

Redirect Numbers – Allows the user to enter numbers which can be used to redirect incoming calls.

- **Check for Updates** – launches a Download Manager that checks for new versions and software updates
- **About** – shows the version of the SoftPhone application

The Ring 9 SoftPhone was designed to interface with the Ring 9 Hosted PBX platform, allowing the user to take advantage of its extensive feature capabilities and services, including the Ring 9 Web Portal.



The Ring 9 SoftPhone is the answer to our customers business needs for managing mobility while increasing productivity and efficiency. Ring 9 SoftPhone gives your business the tools for better and more convenient ways to communicate by having access to PBX-like features on your PC or laptop.

To order a Ring 9 SoftPhone or for Installation and Technical Support please contact us at 352.505.4155.